



Larsen Pavilion Resident Council

April 2, 2009

Larsen Pavilion 3rd Floor Meeting Room

Meeting chaired by Linda Hicks.

Residents Present numbered 15

Staff attending included: Marjorie Pregent, DON, Jan Stout; Nurse Manager and Assistant DON; Abby Rosman, Resident and Family Services Coordinator; Robyn Church, Salon Manager; Mary Fountain, Pavilion Auxiliary 1st Vice President; Bill Staples, Pavilion Auxiliary President.

Robyn Church, Salon director indicated that the newly renovated Pavilion Salon was open for business. The appointment schedule has been revised to assure less waiting time. Ms. Church also indicated that residents could have both nail and massage care in their rooms if desired.

Marjorie Pregent discussed several subjects including the recent survey which included the interview of a total of 70 residents. A few concerns of a non-care nature were noted, these have been addressed and they are scheduled to return April 12.

Senior staff has been meeting and discussing several options that might be offered to enhance meal service on the units. A major goal is to make it as home-like as possible. After some feedback from the residents attending the meeting the following areas were to be examined in more detail:

- Desert cart displays with several choices rather than single choice on tray.

- Hot soup available on the floor to be served separately.

- Bread baking on the unit to introduce both the smell and freshness of new bread.

- How to serve meals.

 - Possibly family style rather than individual trays.

 - Choices each day rather than a single choice based on a menu done a week ago.

 - Roll baskets on the tables.

It is the feeling of staff that the service in the dining room has smoothed out and now it is time to focus on the meals served on the unit.

Abby Rosman

Collected blankets contributed by many have been donated.

Choices and options as part of day to day living in the Larsen Pavilion are the goal.

The second Family Council meeting is coming up.