

SHELL POINT

HURRICANE

2020

PREPARATION GUIDE

2020

STORM NAMES

ARTHUR

BERTHA

CRISTOBAL

DOLLY

EDOUARD

FAY

GONZALO

HANNA

ISAIAS

JOSEPHINE

KYLE

LAURA

MARCO

NANA

OMAR

PAULETTE

RENE

SALLY

TEDDY

VICKY

WILFRED

Hurricane Season: June 1 through November 30

With the unpredictable nature of hurricanes, Floridians need to be prepared! Fortunately, if a hurricane threatens our community, Shell Point residents have the benefit of on site safety in the hurricane shelters located on our campus. While the hope is that these shelters will not be needed, it is still vital to be prepared.

Activating the Hurricane Plan

A detailed Shell Point hurricane plan serves as a guideline in the event of a weather-related emergency. The particular circumstances of the storm and the time available for staff to perform certain tasks may dictate changes in the sequencing of the plan, or even which tasks are completed.

The plan is set in motion by the Shell Point Hurricane Management Team as soon as a tropical storm becomes named. The first step is to actively track the storm. The team may activate the detailed and organized evacuation plan approximately 36 to 48 hours prior to landfall, based on the following criteria:

- An assessment of the distance, relative to Shell Point, that tropical-force winds extend out from the storm's center, the overall size and strength of the approaching storm, and the potential tidal surge.
- Recommendations to evacuate are considered by Shell Point management after consulting with Lee County Emergency Management and the Shell Point consulting meteorologist.

Accurate and up-to-date storm tracking is critical. The Shell Point Hurricane Management Team will rely on various sources and means of communication to inform residents and employees of all decisions and plans.

EMERGENCY NUMBERS

When a hurricane threatens, up-to-date information is available on the Shell Point Resident Information Hotline at (239) 339-2541 or toll-free at 1-866-551-6013.



The Arbor assisted living facility in The Woodlands will shelter healthcare residents, if evacuation is required.

Hurricane Shelter Locations

If an evacuation is ordered, all skilled nursing, assisted living, and medically-qualified independent living residents will go to The Arbor assisted living facility in The Woodlands. Independent living residents will shelter at the Shell Point parking garage located on The Island.

Resident Responsibilities – Monitoring Information

While the staff at Shell Point is committed to maintaining its core values of caring for, serving and satisfying residents in the event of an evacuation, residents must also take part in ensuring their own safety by preparing well in advance.

It is the residents' responsibility to stay abreast of information provided by Shell Point. The president, or his designee, will direct specific communication of storm updates to the Residents' Council via in-person meetings, phone calls, texts and/or e-mail updates.

The Shell Point Hurricane Management Team will maintain up-to-date information on the Resident Information Hotline at **(239) 339-2541** or **toll-free 1-866-551-6013**, on Shell Point Television – Channel 11, the resident website at www.shellpoint.net, and through any other



The Independent Living Hurricane Shelter on The Island will accommodate independent living residents needing shelter.

expedient means of communication. Please consult these forms of communication first, as they are the quickest way to release important information to the entire resident population.

Expect the normal routines of the Shell Point staff to be interrupted as they prepare for an impending storm. Once storm preparations begin, please direct your questions to your court representative or their designee.

Offering Assistance – Volunteer!

This is the time of year when residents start asking if Shell Point needs volunteers during hurricane season. The answer is simple – ask your court rep how you can lend a helping hand.

Help before the storm includes assisting people in your court to prepare their hurricane supplies. Help during the storm involves providing assistance in the shelter, sharing reading materials and games and offering general assistance as needed. Some volunteers may also be needed to help clear the shelter after a storm.

Volunteer opportunities specific to the needs of the healthcare residents sheltering at The Arbor will be essential. Because of special training requirements, those volunteers must come directly from the Larsen Pavilion Auxiliary volunteer group. If you are a current member of the Larsen Pavilion Auxiliary and would like your name on the list of potential volunteers to shelter at The Arbor in the event of hurricane, please call (239) 454-8244.

Comfortable Seating

Shell Point will provide each resident with a complimentary reclining chair to use in the hurricane shelter. In the event of an evacuation, the reclining chairs provided by Shell Point will be delivered to the shelters in advance of residents' arrival, so residents will no longer need to store and supply their own cot or folding chair.

Complimentary Tote Bags

Shell Point provided each resident with a complimentary tote bag to use as their designated shelter kit. New residents receive this tote bag as part of their closing package at Shell Point. Tote bags are also available by contacting the Shell Point Call Center.

Personal Medical Needs

Plan to bring medications and oxygen supplies with you during evacuation. Considering that infrastructure in the region could be damaged, it is recommended you obtain no less than a two-week supply of all medications.

Portable oxygen tanks should be used during transportation to and from the shelter, and for time spent settling in at the shelter. Following setup, emergency generators will be able to accommodate oxygen concentrators.

The generator will also be able to accommodate residents who use CPAP machines. Emergency supplies of oxygen will be available in the event of a power or equipment failure.

Personal Automobiles

During evacuation, all residents are asked to leave vehicles and golf carts in designated parking spaces. It is a good practice, however, to fill your gas tank in the days leading up to a possible evacuation. Unplug all golf cart charging systems and secure any bicycles, carts or other loose items in the garage before you leave for your designated shelter.

Transportation will be provided to and from the shelters. Do not go to the shelter on your own; use the Shell Point transportation provided.

The Shell Point hurricane plan indicates that resident hurricane kits will be transported to the shelters with the residents during an actual evacuation. The kits may include medications, simple non-perishable food and the minimum daily water supply of 1 liter. Once an evacuation has occurred, water and food will be provided by Shell Point for all those staying in the shelter.

HURRICANE SHELTER KIT

BASIC EMERGENCY ITEMS



SHELL POINT WILL PROVIDE EACH RESIDENT WITH A COMPLIMENTARY TOTE BAG TO PACK HURRICANE KIT ITEMS IN ADVANCE OF ANY EVACUATION. ONCE FILLED WITH RESIDENT-SUPPLIED ITEMS, THE BAG WILL BE TRANSPORTED TO THE SHELTERS AT THE SAME TIME AS THE RESIDENT. CONSIDER INCLUDING THE FOLLOWING ITEMS:



THIS HURRICANE SHELTER KIT BELONGS TO:

Name: _____ Phone: _____

Court: _____ Date prepared: _____



PLANNING For Your Pet?

Planning For Your Pet

Shell Point pet owners have several options for caring for their pet during an evacuation. The first option is to arrange for off-site kenneling with a reputable facility that is equipped to offer boarding services throughout the duration of a hurricane. The second option is to consider whether you have local friends or family members who may be willing to care for your pet during the storm. This would entail developing a plan to transport your pet well in advance of declining weather conditions.

The final option is to shelter your pet in the Shell Point designated pet shelter on campus. This space is separate from the space designated for residents, and would be available only to registered Shell Point pets.

Pet owners will not be able to spend time with their pets during an evacuation. While some assistance may be available, you may be required to transport your pet to the shelter, so please plan accordingly. Detailed instructions will be provided in advance of a potential evacuation.

All pets in the Shell Point shelter must be housed in a sturdy pet carrier, sufficiently sized to allow

the pet enough room to stand and turn around comfortably. The carrier must be labeled with your contact information, including your resident address, and should have a photograph of the pet taped to the outside, including details of any particular characteristics of the pet, such as temperament, required medications, dietary needs, etc.

Pet Supplies

Your pet should also be wearing a name tag and, if possible, have an identification chip previously installed under its skin. Also provide the following:

- Plastic or unbreakable food dish attached to carrier
- Water bowl or water “licker” dispenser
- Pet food labeled with your name and your pet’s name
- Leash and collar for walking dogs
- Litter for cats, properly filled and sized for the carrier
- Up-to-date rabies inoculation certificate for review by shelter management
- Necessary medications

Stock Up

It's important to stock your home with needed essentials prior to hurricane season. Be sure to have drinking water, non-perishable food, and a two-week supply of prescription medications.

With the possibility of an extended power outage, it's also recommended to have a battery-powered emergency alert radio, a flashlight (not candles or flammable fuel lamps), and spare batteries for your flashlight and mobile phone.

Residents requiring oxygen are encouraged to maintain a minimum three-day supply of oxygen in their apartments throughout the hurricane season in anticipation of possible weather-related shortages that may occur.

Plan for Success

Remember, proper planning is essential for a safe evacuation. As a general rule, all items intended for use in the shelter must be labeled with your name and court to expedite an organized set up of the shelter. It will also ensure that all items are returned to their proper owners. After the storm passes and everyone is cleared to leave the shelter, you should take all medications, oxygen supplies, keys, flashlights, and your purse or wallet with you when you leave the shelter. Contact your court rep with any questions.

Contact Your Family

Please contact your loved ones — before and after — to let them know your whereabouts and that you are safe.

2020 Resident Hurricane Seminar

Thursday, May 28 • 10:15 a.m. • The Village Church on The Island

Would you like to become more familiar with Shell Point's hurricane plan? Attend the 2020 Resident Hurricane Seminar to learn important details about this year's resident sheltering plan from the Shell Point hurricane coordinator, Shell Point management staff and consulting meteorologist. Not only will you leave with useful information about storm preparation, shelter locations, resident responsibilities, resident shelter kits and more, but you will also have the opportunity to pose your questions.

Pet Owner Hurricane Seminar

Friday, May 29 • 9 a.m. • Social Center on The Island

Shell Point pet owners are encouraged to plan ahead for their pet's care during an evacuation. Mark your calendar for this seminar, and explore the options that are available in the event of an evacuation. You'll also learn about the logistics and timing of finding local pet care, review the requirements for Shell Point's pet shelter and note the necessary pet supplies for sheltered animals.

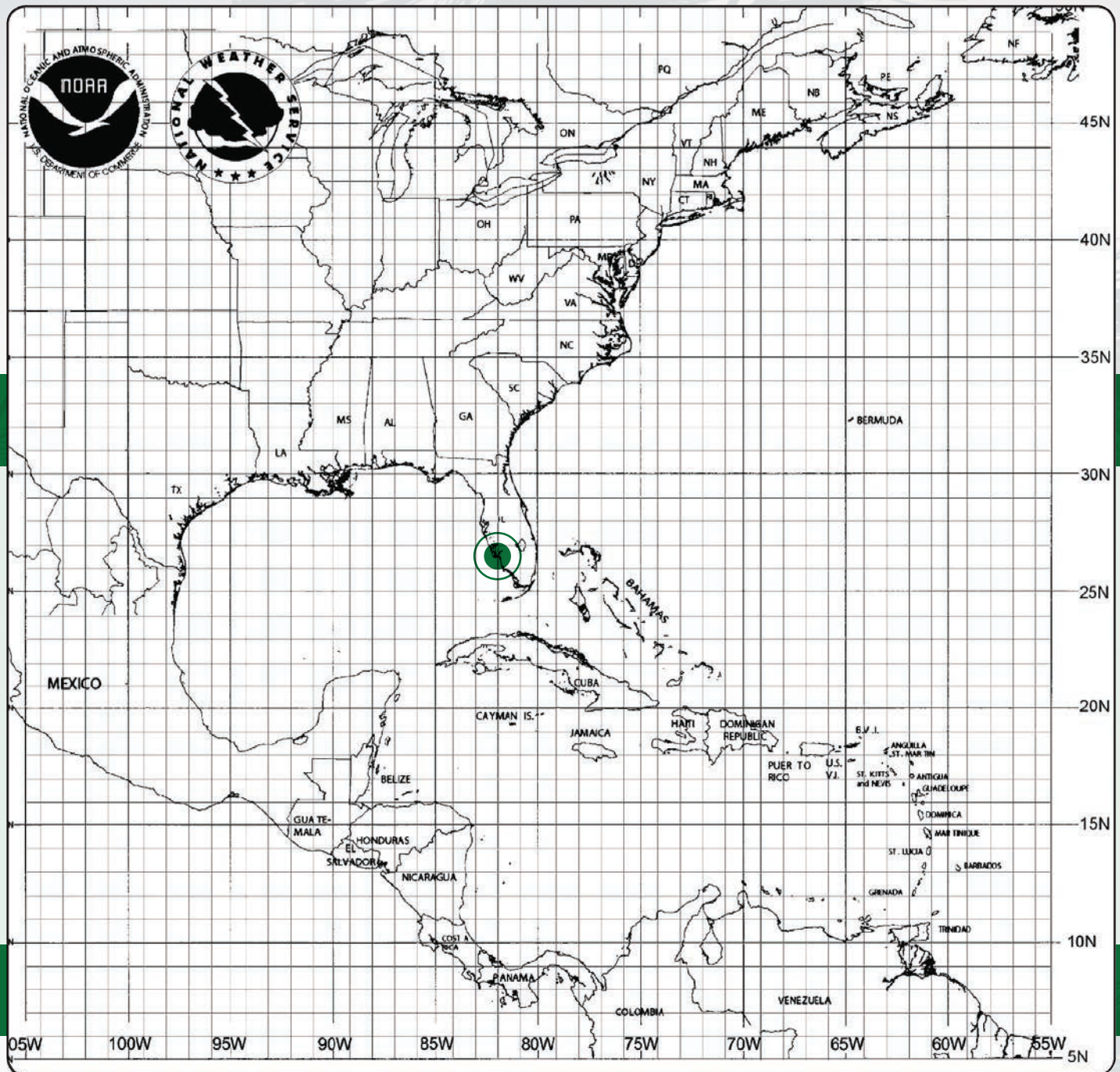
EMERGENCY NUMBERS

When a hurricane threatens, up-to-date information is available on the Shell Point Resident Information Hotline at (239) 339-2541 or toll-free at 1-866-551-6013.

Notify the 24-hour Call Center at (239) 454-2190 regarding any emergency maintenance or security situations.

ATLANTIC BASIN HURRICANE TRACKING CHART

NATIONAL HURRICANE CENTER • MIAMI, FLORIDA



Category 1 • 74-95 mph | Category 2 • 96-110 mph | Category 3 • 111-129 mph | Category 4 • 130-156 mph | Category 5 • over 157 mph

SHELL POINT
RETIREMENT COMMUNITY

When a hurricane threatens, up-to-date information is available on the Shell Point Resident Information Hotline at
(239) 339-2541 or toll-free at 1-866-551-6013.

Notify the 24-hour Call Center at (239) 454-2190 regarding any emergency maintenance or security situations.
Review hurricane preparation information online at www.shellpoint.net/hurricane.php.

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